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NOVEMBER RESOURCES & UPDATES

News for KCHA residents

This month: a resident survey, KCHA's new website, where to find food banks and holiday meals across King County, Unbound Learning, KCHA events, steps toward owning a home and KCHA job openings.

The federal government's 2027 fiscal year began October 1. Learn how federal funding and policy affect KCHA.

Learn about federal funding and policy

RESIDENT SURVEY

How are we doing?

King County Housing Authority (KCHA) wants to hear about your experience with our services.

- **Watch for your invitation.** Households in the Housing Choice Voucher Program (Section 8) or subsidized housing will receive a survey invitation by mail, email and/or text this month. Filers are also posted at KCHA properties. Use the QR code to respond online, or request a paper survey at a KCHA Property Management or Central office.
- **Available in your language.** The survey is offered in English and 12 additional languages.
- **Enter to win.** Households that complete the survey can enter a drawing for a chance to win a $50 gift card.

We appreciate your input!



KCHA.ORG

Has a New Look

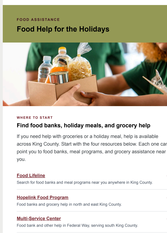
NEW WEBSITE

Easier to find what you need

We rebuilt kcha.org to make it easier to find information, read it in your language, and use it on your phone. Here is what you will notice.

- **Better search.** So the information you need is easier to find.
- **Works for everyone.** The site meets the Americans with Disabilities Act (ADA) and Web Content Accessibility Guidelines (WCAG), so it works with screen readers and other assistive tools.
- **Menus built around you.** Information is grouped for residents, landlords, and contractors, based on what people look for most.
- **A fresh look.** A clean, modern design that is easier to read on a phone, tablet, or computer.
- **Waitlists.** Please note that all waitlists remain closed.

Visit the new kcha.org



FOOD ASSISTANCE

Food Help for the Holidays

WHERE TO START

Find food banks, holiday meals, and grocery help

If you need help with groceries or a holiday meal, help is available across King County. Start with the four resources below. Each one can point you to food banks, meal programs, and grocery assistance near you.

Food Lifeline →
Search for food banks and meal programs near you anywhere in King County.

Hopelink Food Program →
Food banks and grocery help in north and east King County.

Multi-Service Center →
Food bank and other help in Federal Way, serving south King County.

United Way of King County →
Food resources and help applying for food benefits across King County.

TOOLS WEBSITE

KCHA Resources & Events

ONLINE EVENT · MONDAY, NOV. 3

Turn the Page to New Possibilities

Explore the classes, coaching and support that can help you write your next success story. Literacy Source will walk through free resources for advancing your career, supporting your family, continuing your education or building new skills.

Monday, Nov. 9, 5:30–6:30 p.m. on Zoom. Open to KCHA Housing Choice Voucher program participants.

RSVP by Nov. 6: GaynorB@kcha.org

ONLINE WORKSHOP · THURSDAY, NOV. 13

The Art of Working Better Together

Learn practical tools for healthy communication, setting boundaries and working through disagreements, at home or at work. Led by Sydney Swonigan, CPCC, founder of Exes & Babies.

Thursday, Nov. 12, 6–7:30 p.m. on Zoom. Open to all KCHA residents and voucher participants. Attend for a chance to win a laptop.

RSVP by Nov. 11: GaynorB@kcha.org

ONLINE EVENT · TUESDAY, NOV. 17

Growing Stronger Communities Together

Learn the many ways Bellevue LifeSpring supports families, from assistance and family support programs to emergency help and essential resources that help children and families achieve stability and success.

Tuesday, Nov. 17, 5:30–6:30 p.m. on Zoom. Open to KCHA residents participating in the Bellevue Housing Choice Voucher or subsidized housing programs.

RSVP by Nov. 16: GaynorB@kcha.org

ONLINE EVENT · THURSDAY, NOV. 19

College Unbound Presentation

An online information session for Housing Choice Voucher participants interested in earning a college degree. Learn about College Unbound's degree programs, student support and flexible learning options.

Thursday, Nov. 19 on Zoom. Voucher participants will receive an RSVP invitation. The Zoom link goes out to everyone who RSVPs.

Questions? Email residentservicesconnect@kcha.org, stacyw@kcha.org, or call 206-549-3996.

BIG NEWS FOR RESIDENTS

College Unbound for KCHA Residents



WHAT IT IS

Earn your college degree

Organizational Leadership & Change

Designed for adults living full time. College Unbound offers an affordable, flexible path to a bachelor's degree in Organizational Leadership & Change. The program awards college credit for professional experience and prior learning, so you graduate sooner and pay less. Scholarships are available for up to 20 KCHA residents.

Early Childhood Education

If you work in or want to enter Early Care and Education (ECE), there is more help: $0 tuition for Pell Grant recipients, or up to $3,500 a year in ECE scholarships regardless of need.

All students in both programs get 1-on-1 guidance, a laptop, meals during in-person classes and childcare assistance.

READY TO APPLY?

Apply now

The application is free, takes less than 15 minutes and connects you directly with an admissions advisor.

Apply now

Organizational Leadership & Change: contact Jordana Hoyt at jordana.hoyt@collegeunbound.edu or 206-752-1178

Early Childhood Education: contact Mirla Santiago at mirla.santiago@collegeunbound.edu or 253-642-6266

COMING MID-2027

Get Ready for the New Portal

WHAT'S CHANGING

Manage your KCHA account online starting in mid-2027

In mid-2027, you'll be able to manage your KCHA account online. You and your landlord will use the portal to update housing information and complete some tasks.

You'll need internet and a phone, tablet or computer. The resources below can help everyone get ready.

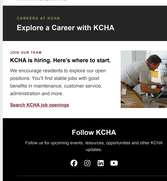


WAYS TO GET CONNECTED

Tech Connect	Devices and technology training through YWCA, Neighborhood House and PCs for People. **Tech Connect is open to all KCHA residents and voucher holders. Services are at Firwood Circle and Burnside Homes in Auburn.**
PCs for People	Low-cost computers and internet service for people who qualify. Learn more
Local libraries	Free computer and internet access is available at many local libraries.

HOMEOWNERSHIP

Dream to Keys



A PATH TO HOMEOWNERSHIP

Turning housing assistance into homeownership

Dream to Keys helps you use your housing assistance to buy a home. It's open to subsidized housing residents and voucher holders.

BEFORE YOU APPLY

Check and improve your credit

Your credit score affects your interest rate and which home loans you can get. If you're thinking about Dream to Keys, check your credit now and work toward a score of at least **620**.

CHECK YOUR CREDIT

You can get a free credit report from each of the three major credit agencies.

Experian · Equifax · TransUnion

Check your credit reports

WAYS TO IMPROVE YOUR CREDIT

01 Pay all bills on time.

02 Pay down credit card balances. Using less than 30% of your available credit can help.

03 Dispute any errors you find on your credit report.

UPCOMING

Dream to Keys information sessions

November 12	Noon	Register
January 14, 2027	Noon	Register
February 18, 2027	Noon	Register
March 18, 2027	4:30 p.m.	Register

For eligibility details, visit the Dream to Keys webpage or email DreamToKeys@kcha.org.

CAREERS AT KCHA

Explore a Career with KCHA

JOIN OUR TEAM

KCHA is hiring. Here's where to start.

We encourage residents to explore our open positions. You'll find stable jobs with good benefits in maintenance, customer service, administration and more.

Search KCHA job openings

Follow KCHA

Follow us for upcoming events, resources, opportunities and other KCHA updates.

King County Housing Authority
600 Andover Park West
Tukwila, WA 98188

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You received this email because you're a KCHA community or have a KCHA Housing Choice Voucher.

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