

Brittany Park RAD Meeting, October 6, 2025

Following is a summary of the questions that were asked at the RAD Informational Meeting held at Brittany Park on October 6, 2025. Repeat questions about the same topic have been condensed.

Before the Q&A at each meeting, KCHA staff provided an overview of the Rental Assistance Demonstration (RAD) program and related plans. The information in this Q&A summary is accurate as of the writing of this document, but should not be referred to as policy, which may change in the future.

Summary of resident questions and KCHA's responses

Q. Are we going to be changing the online payment system because of RAD?

A. We are changing our housing management software, and when we do that, our online payment system will change to RentCafe. But this is unrelated to RAD. KCHA will provide more information to residents about this change before it happens.

Q. What would happen if we don't convert to RAD?

A. We might not be able to keep paying for the same level of repair and improvements to your property as we have in the past.

Q. Where would we relocate if we need to temporarily relocate from our units so KCHA can make needed repairs?

A. KCHA would either pay for you to stay in a hotel, or give you money to find your own place to stay.

Q. Would KCHA pay for moving costs if I'm required to relocate so KCHA can make repairs to my unit?

A. Yes

Q. After living in a RAD unit for 12 months, what is the process for getting a tenant-based voucher?

A. After 12 months you can request a tenant-based voucher. This would put you at the top of the waiting list for Section 8 vouchers, above applicants who applied through the lottery process. But there may be applicants from other RAD properties ahead of you on the waiting list.

Q. What is the timeline for the conversion?

A. We expect to convert to RAD between July and December 2026.

Q. How many units need their electrical panels to be replaced?

A. According to the initial Capital Needs Assessment, nine of the 43 units. This is an estimate based on the number of units sampled. KCHA staff will need to verify the number and which specific units this will impact.

Q. If a tenant is temporarily relocated will KCHA pay for their meals?

A. KCHA doesn't pay for resident meals while they are temporarily relocated, but residents will receive \$100 for the day they move out and \$100 for the day they move back into their unit to help with food costs.

Q. Will everyone need to relocate at the same time?

A. We are unsure if we will replace electrical panels in all nine units at the same time. It's more likely that we will stagger these panel replacements, and replace them one or two at a time, not all at once.

Q. When does KCHA plan to replace the electrical panels?

A. We do not know yet, but our current plan is to replace the electrical panels before RAD conversion.

Comments

Comment: Exhaust fans in the vent hoods don't work well. Residents are forced to open their windows when cooking so as not to set off the smoke alarms.

Response: Please call the office and put in a work order so we can address this issue.

Comment: The fire alarm volume level is too loud.

Response: We can not change the volume of the fire alarm system. For safety reasons it has to be that loud.