



Board of Commissioners
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TELEPHONIC, VIDEO REMOTE AND IN-PERSON INTERPRETATION, WRITTEN
TRANSLATION AND AMERICAN SIGN LANGUAGE (ASL) SERVICES RFP
ADDENDUM ONE, QUESTIONS AND ANSWERS
MONDAY, AUGUST 14, 2023

1. Is the applicant required to provide all services listed in the RFP, or can they indicate what they would like to provide (for example, only remote video interpretation and written translation) in their proposal?
Answer: The proposal can reflect in part what your business has (or will have) capacity to offer. Per page 2 of the RFP, “KCHA reserves the right to waive any information or irregularities in submittals, or to reject any and/or all proposals or to award multiple contracts.”
2. Does the agency only provide only one translator or interpreter per language for the entire duration of the contract, or just that only one translator or interpreter that should be used for each job?
Answer: This requirement is per job, not for the entire duration of the contract. If multiple interpreters are needed to translate the same language for the same job, they may be used only with pre-approval from KCHA.
3. Is the agency required to provide translation/ interpretation in all languages listed in the RFP, or can they propose a selection of languages that they are able to offer?
Answer: The list of languages can be based on what your business has (or will have) capacity to offer.

Please note, the deadline for the RFP remains the same: August 31, 2023 at 3:00 Pacific Standard Time (PST).